Neighborhood Captains

Minutes of the July 8, 2021 Neighborhood Captains' Forum

The Forum was called to order at 2:00 PM at the RSF2 Classroom by Janet Nolan, Chair of the Executive Committee. Rudy Bautista, Sheri Wollschlager, Janet Nolan, 16 Captains, Elaine Jordan subbing for Courtyards of Montelena, Bill Velar subbing for Venezia South, Mark Turner subbing for Vizcaya South, ~~a sub for Flora Vista South~~, guest Donna Martis attended, and Wayne Schoeffel Presented. New Captains were welcomed. The corrected minutes of the June 10, 2021 Captains Forum were accepted.

Rudy Bautista, HOA Manager informed us:

- The landscape buffer between Lago Vista and the RV storage park has been approved.
- Insurance claims due to slips, falls, and trips have factored into the steep increase in the HOA insurance costs. A special assessment bill of $12.58 will be sent for each of five months. This cannot be combined with the HOA payment. Residents who pay by check will need to send two separate payments. Residents who initiate payments through their own banks will need to set up a separate payment schedule for this special assessment bill.
- We are putting up signs where there are hazards, repairing sidewalks, and trimming tree roots near sidewalks as needed. We photograph areas for repair and note the GPS coordinates to assure correct identification.
- A suggestion was made to consider adding Solivita exit signs from several neighborhoods.

Sheri Wollschlager, Club Manager informed us:

- At Freedom Park, we are changing lights to LED, cleaning Palm Trees, and trimming oak trees.
- Auburn Pool has been resurfaced and the pool deck painted. We will next work on Rock Springs Pool.
- At the Riviera Fitness Center and Spa, we will order new fitness equipment, install new flooring in the fitness room and center of the lobby, and remodel the fitness desk.
- The Billiards Room will have new floors installed and the tables will be resurfaced in July/August.
- The Palms will have new soft seating in July/August.
- The 2nd floor Activities Offices will be re-carpeted at the end of July.
- New furniture has been purchased for Riviera Spa and Fitness Center outside pool deck but are backordered and should be in late July/August.
- Proposal for new pool furniture at the satellite pools will be submitted in the 2022 budget. The captains were asked to observe the actual use of the furniture and recommend appropriate numbers of loungers, tables and chairs for each pool.
- The Village Center and The Palms buildings will be getting new awning starting in August.

Janet Nolan, Chair of the Captain Executive Committee reported:

- NextDoor: Several items on Next Door have referred to the Captains program in a negative way and have actually provided false information. The Captains program has not had any

legal claims. As a program, we never reply. Captains do not advertise Neighborhood events on Next Door.

- Directories: Individual corrections to the directories sent in by Captains will be processed with the June closings. Captains are reminded to please send only contact information and no messages or comments with the email. Resident contact additions and corrections are to be sent to Janetnolan3@gmail.com
- Open captain positions are: Bella Vista, Lago Vista, Candlewood North, Candlewood South---possible, Terra Vista North, Venezia North, and Vittoria East.
- Training/Orientation: Five new captains have met for general overview/Gmail. 2 Captains have received writing a Newsletter in email format training. Four captains are scheduled for website workshops.
- Email communication:
  - CaptainProgram.solivita@gmail.com ---information from the program is sent through this Gmail. General questions are sent to this address.
  - Advisory2.Committee@gmail.com—this is to be used by Captains when communication is needed to include management.
  - Issues for Rudy Bautista, HOA Manager and Sheri Wollschlager, Club Manager are sent to their individual emails and copy the Advisory2 inbox.
- Reflections Reminder: Stewart Cohen—Versilia; Judy Walls---Vestrella; and Margo Heimbaugh Terra Vista South.
- Use of Sandwich Boards: Wayne Hamilton, Treviso Captain provided the correct information to all of you on the time a sandwich board is to be placed in your neighborhoods: IT IS ONE DAY BEFORE THE EVENT.
- Motion to carry: we will include a motion to carry to the next meeting if there is not enough time to finish a subject.

Our guest speaker, Wayne Schoeffel of the Community Emergency Response Team (CERT), described the way CERT works with the HOA, The Club, and the Captains. CERT was initiated in 2004 by Polk County to provide immediate response during a large-scale community disaster when the first responders are overwhelmed. New members train four times a year to FEMA standards, participating in 9 training classes. There are currently 90 members. We are here and are trained in damage assessment. In the event of an emergency, we will set up a Command Center at the library, a Medical Center at the Ballroom, and report to the Polk County Emergency Management Center with an accurate assessment of injured and hazards. We are trained for

- Search and rescue;
- Head to toe victim assessment
- Light victim extraction;
- 2-man carry & chair carry;
- Triage to color code red for immediate transport to a medical center, yellow, for less life-threatening injuries, green for minor injuries, and black;
- Recognition of hazardous materials;
- Fire extinguisher use;
- Psychology of disaster.

If we tell Emergency Management that we have red cases, we will be prioritized for transport. Our volunteers work in teams, logistics, radios, and transport. Captains can help by reporting neighborhood injuries and damage to the CERT disaster Command Center land-line phone: 863-496-0539.

CHECK, CALL, COMPRESS classes have trained over 3,000 Solivita residents in use of AEDs. These classes are run by Bryan Olson, PH: 651-328-0679, Email: crusher@usfamily.net. At least 6 people in Solivita have recovered from a 100% sudden cardiac event.

CERT supports the AED program by photographing new installations and reporting the location to Pulse Point. Download the Pulse Point AED Registry app to locate all AEDs. The AED project in Solivita is a partnership with the HOA, The Club, and Showtime Entertainers. Checks for AED purchase are given to Showtime Entertainers, who purchase all AEDs in Solivita. The red heart box is being discontinued and a selection of new style of case is being researched. After purchase, the AED is given to the Fitness Center manager to arrange for installation in a location determined by the HOA manager and neighborhood donor. CERT registers the AED with Pulse Point. Monthly maintenance checks are performed. The cost of new AEDs is now about $1550.

The CERT Smoke Detector Battery Replacement program will start again this fall. Residents are reminded the smoke detectors installed in our homes have ax 8-year life span and must be replaced. Some detectors will beep 5 times to signal end of life of the smoke detector. Battery only devices are not recommended for our homes, which are wired to connect all the smoke detectors. There are new smoke detectors now with a 10-year life span.

Wayne's email is waynendi15@gmail.com.

The forum was adjourned at 3:42 PM. The next forum will be held on August 12 at 2 PM at the RSF2 Classroom.

Respectfully submitted,
Susan Godlewski