Neighborhood Captains

Minutes of the September 9, 2021 Captains Forum

The Forum was called to order at 2:02 PM at the RSF2 Classroom by Janet Nolan, Chair of the Executive Committee. Rudy Bautista, Sheri Wollschlager, Raj Janet Nolan, and 22 Captains attended. Bill Dalton Captain of Treviso and Elizabeth Weis starting Nov as Float Captain were welcomed. The minutes of the July 8, 2021 forum were accepted.

Sheri Wollschlager, The Club Manager, informed us of

- The calendar of The Club Events:
  9/17 Earth, Wind, Fire, Show
  9/11 Commemoration events
  9/24 sold out
  10/2 Yard Sale
  Oct 4 Shred Day
  Oct 23 Halloween Cabaret Show
  Halloween Decorating Contest
- Captains were reminded to file an Event Request form for events held within neighborhoods when street sections are closed or common areas are used. Security needs to be notified.
- The Club plans to replace roof tiles in Village Center, repair the dog run, and replace dividers in the Riviera indoor pool. She invited Captains of neighborhoods with pools to email her to schedule a joint inspection.
- A discussion of how to file complaints simplified:
  Rudy: security, Floralawn, Lake Polk, or the new ponds being developed by Taylor Morrison,
  Sheri: fun
  CDD: ponds
  A list of contact information is in the addendum below.

Rajmatee Hanooman, HOA Administrative Assistant, responded to questions about hog control. Report location of hog damage to -Rudy Bautista, RBautista@Evergreen-LM.com **or** Rajmatee Hanooman, rhanooman@evergreen-lm.com, **or** Floralawn hello@floralawn.com. They all share the reports.

- Captains discussed the alligator attack on the dog at water's edge. Dangerous alligators are removed and killed. Residents are reminded not to approach the water's edge. Do Not Feed the Wildlife!

Rudy Bautista, HOA Manager, informed us:

- Electric lights are being installed at the monuments at Vittoria East 7 West; COVID has slowed down the approvals process.
- Starting Sept. 20th, the Golf Cart path between Alta Vista and Vestrella will be closed mornings for four weeks while the bridges are repaired.
- The road resurfacing project for 40% of Solivita roads, which has been on hold for two years, has been presented to the Board of Directors. Pot hole repair will be included. Watch email Blasts for road closing announcements.
- Shari Frisinger, Vittoria West Captain, complimented Rudy for prompt resolution of issues.

Janet Nolan gave the Captain Executive Committee Report;

- DIRECTORIES · Individual corrections sent in by Captains will be processed with the August closings. · Captains are reminded to please send only contact information and no messages or comments with the email. · Resident contact additions and corrections –send to Janetnolan3@gmail.com
- OPEN CAPTAIN POSITIONS: Bella Vista, Lago Vista, Candlewood North, Terra Vista North, Venezia North, Vittoria East
- TRAINING/ORIENTATION · 5 New Captains have met for general overview/Gmail. Two Captains have received writing an email Newsletter training. Two Captains completed the Website workshops. Additional workshops were offered.
- EMAIL COMMUNICATION · CaptainProgram.solivita@gmail.com ---information from the program is sent through this Gmail. General questions are sent to this address. · Advisory2.Committee@gmail.com—this is to be used by Captains when communication is needed to include management. · Issues for Rudy Bautista, HOA Manager and Sheri Wollschlager, Club Manager are sent to their individual emails and copy the Advisory2 inbox.
- REFLECTION REMINDER · Del Gillispie, Portofino West; Shari Frisinger, Vittoria West
- Captains were reminded neighborhood treasuries should have a zero balance by Dec. 31st.

Captains discussed

- Forum Meeting—No longer need to send a representative
- Mission of the Program---keeping the original goal
- Attendance of Neighborhood Events---ONLY the neighborhood residents are to be invited.
- Promoting Specific Club events and Fund raisers—only those approved.
- Transportation to Events---No buses permitted.
- Community resources---permission is needed for outside vendors by Lifestyles
- CERT—presentation review. When Polk County Emergency Services are overwhelmed during a major emergency event, the FEMA trained CERT team assists in Solivita. The Neighborhood Captains supports the CERT sponsored Check, Call Compress, Stop the Bleed, AED programs, and the Pulse Point apps.
- Sandwich Boards – a selected model is being tested. Information will be sent to Captains by email.

Open Agenda
Captains discussed the on-line event reservation programs of Evite and Eventbrite. On-line programs can provide self-print tickets. Eventbright charges a portion of paid tickets. It was recommended that we do not upload email addresses, but use the option to copy a link to register for an event.

Robert Napolitano, Venezia South Captain, explained the frozen T-shirt contest event. Photographs will be placed in the Neighborhood Gallery.

The model homes, which have been sold, have been added to Lago Vista.

The Forum was adjournment at 3:36 PM. The next forum will be held on October 14th at 2 PM in the RSF2 classroom.

Submitted by
Susan Godlewski

Contact Information reprinted from Email Blasts

HOA Administration - HOA Community Manager-Rudy Bautista, RBautista@Evergreen-LM.com, 863-701-2969

- **FLORALAWN** office phone is 863-225-9565 or email at hello@floralawn.com or visit their website at www.floralawn.com.
  After Hours irrigation emergency? Below are what we define as irrigation emergencies that would require an after-hours visit from our irrigation technician.
  An irrigation zone that has not turned off within 40 minutes.
  A mainline break with water bubbling out of the ground.
  Water dripping inside your home when the irrigation is turned on
  If you were to have any of these issues, please call (863) 225-9565 and press 2 for an on-call supervisor who will answer your call.
- **Vital Security** Shift Supervisor: (407)-989-2417 available 24 hours a day.
  Director of Safety and Security, Elettsy (Lexi) Jimenez (863) 440-7572; elettesyj@vitalsecurity.com.

Main Gatehouse	(863)-427-4238
Parkway Gatehouse	(863)-286-0329
West Gatehouse	(863)-496-1453
South Gatehouse	(863)-496-1473
Venezia Gatehouse	(863)-427- 2338
Bella Viana Gatehouse	(863)-427-1268

- **Director of Site Services**, Najja Mccalla at (863) 427-7103
- **Compliance Department** – ARC Forms – Compliance@SolivitaHOA.com, 863-427-7032
  fillable Application for the Architectural Review Committee
  Once the project has been completed please inform us by sending an email to:
  compliance@solivitahoa.com or calling Najja at (863) 427-7151 or Zay at (863)256-2897.

The Club – Sheri Wollschlager, The Club Manager 863-427-7125

- **Activities** – SolivitaActivities@Evergreen-LM.com, 863-427-7125
  Activities Events, Ticket Returns
  Solivita University
  Community Garden - https://www.solivitahoa.com/std.php?lID=100744383
  Dog Park Registration - https://www.solivitahoa.com/std.php?lID=100744381
  Room Scheduling 2021 -
  https://www.solivitahoa.com/calendar.php?bWeekly=0&bVenue=1&lCalendarID=23
- **Club Communications** – SolivitaCommunications@Evergreen-LM.com, 863-427-7137.
  SolviitaHOA.com
  Reflection Article Submissions
  Not receiving community email blast
  Community Channel 732
- **Concierge** – SDestefano@evergreen-lm.com, 863-427-7100
  Business Center-faxes, copies and scans
  Stamps
  Golf Cart Registration
  Business Directory and Information Center
- **Membership** – SolivitaMembership@Evergreen-LM.com, 863-427-7143
  Gate access
  Membership ID Cards

If you have received a new license plate, we request that the new state registration be sent by email to SolivitaMembership@Evergreen-LM.com. CLICK HERE TO DOWNLOAD FORM

- **Resident to Resident Resource Center** – SolivitaR2R@gmail.com, 863-236-9973
  Mobility Equipment Loaner Program (wheelchairs, walkers, crutches, shower chairs etc.)
- **Fit/Well**, SolivitaFitWell@Evergreen-LM.com, 863-427-7130

The Stonegate Grill and the Bistro, Food and Beverage General Manager – Ross Desmond 863-427-7150, ext. 4720