Solivita Community Association, Inc.

March 9, 2022, 10 a.m.- 12 p.m. Vital Security Workshop

Administration Conference Room- Zoom

Minutes of the Board of Directors Workshop

A. Call to order at 11:01 a.m.
B. A quorum was established.
C. Present were Vital Security and Investigations: Todd Rodgers- President and CEO, Vice President- Dwayne Williams and Madalyn Colon, Director of Operations. Scott Hersh (Chair of Maintenance Committee) & David Biondi (Chair of Safety and Security Committee).
D. Discussion of Vital Security is posted on the SolivitaHOA.com site and will be sent to the BOD and the Chairs.
E. Discussion about exit lane cameras and cost.
F. Each Security Officer has to train 16 hours with a 32-page handbook, Quarterly training and a DMV and personal background check are required.
G. Anyone with "No Access" is logged in and A/C vendor are allowed with log in access to home. If homeowner does not answer call "No Access" is granted.
H. All Security Officers who do not follow rules, regulations and SOP will be reprimanded and retrained on corrected procedures and noted.
I. Request to have "Email Blast" indicating Shift Supervisor phone number, Gate phone numbers, training for non-computer savvy homeowners for Vertlinc and gate list information. Can ask for volunteers to assist. Retention of employees is always considered.
J. Requested to provide HOA refrigerator magnets with Security phone number.

Respectfully submitted by,

Raj Hanooman

Brenda Taylor	Michael Luddy	Glenn Larson
President	Vice-President	Secretary/Treasurer