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New Contract Information



<http://gisapps.polk-county.net/solidwaste/>

**Find Your
Service Day**

In 2016, County Commissioners awarded new residential solid waste contract that will affect garbage collection in unincorporated Polk. That new contract will go into effect Monday, October 2.

Polk Waste Wise residents know about materials they are discarding and do their part in the proper collection of solid waste and recyclable materials. More than just garbage means residents of unincorporated Polk County and Polk County Waste & Recycling (W&R) team sharing expectations of service, accountability and customer care related to contracted curbside services.

Following these helpful curbside placement tips will ensure expectations are not only met, but exceeded.

Curbside collection services include:

- Garbage
- Recyclable Material Collection
- Yard Waste (Horticultural Trash)
- Bulk Waste

Curbside placement tips for successful pick-up in all service areas:

- Roll cart, bundles, yard waste and bulk waste must be within three feet of the curb or edge of the street
- Roll cart, bundles, yard waste, and bulk waste must be at least three feet from other fixed objects

Garbage

Cart Description: Dark Gray

Service Frequency: Weekly

- Four times per year residents are allowed to place five additional bags of garbage outside of the garbage cart

How do I get an additional roll cart for garbage?

Beginning October 2, 2017, lease applications will be available on the county website and at the Waste & Recycling Administrative Office. These additional carts will be distributed beginning January 2018.

Cost: \$67 One-time lease fee (non-refundable)

\$38 Annual Assessment Fee (Disposal*)

*Disposal Fees for the first year will be prorated based on the month the cart is leased. All fees must be paid prior to an additional cart being delivered.

Recyclable Materials Collection Program (RMCP)

The goal of the Recyclable Materials Collection Program (RMCP) is to effectively collect materials that have the greatest potential to successfully be reused or recycled into new products.

Service Frequency: Weekly

Cart Description: Black with a Yellow Lid

What items can be placed in the RMCP roll cart?

- Newspapers, paper or paper products
- Aluminum cans
- Steel or tin cans
- Cardboard
- Most opaque plastics, milk or juice jugs

Keeping recyclable materials free of grease, soil and residue is the best way to ensure success. Avoid including items that can contaminate your cart. Only items listed above should be placed in the recyclable materials cart; items not listed above should be placed in the garbage roll cart.

If I did not participate in the March 2017 recycling postcard survey, can I still get a recyclable materials roll cart?

Yes. Just email us at polkwastewise@polk-county.net (mailto:polkwastewise@polk-county.net) or call W&R Customer Care team at (863)284-4319 to request a cart.

Cost: No additional cost

Delivered:

- Postcard respondents will receive one RMCP roll cart by October 2, 2017
- If you did not participate in the survey and request one RMCP roll cart, delivery will begin January 2018

Why is glass not being accepted in the Recyclable Materials Collection Program?

Glass breaks easily during the collection process and compromises other viable materials in the RMCP roll cart. As a result, broken glass embeds in healthy materials making them unlikely to be reused or recycled successfully into new products.

Why is the Recyclable Materials Collection Program limiting plastics?

Not all plastics are created equal. Many do not blend effectively during the process of creating a new product. This poses regulatory and processing challenges to manufacturers, who incorporate post-consumer plastics into a new product. For this reason, Polk County limits its collection to products that have the longest environmental and economic value, such as milk and juice jugs.

Yard Waste

Yard Waste collection service is intended for the collection of routine lawn and landscape maintenance.

Service Frequency: Weekly

- Bundles, bags or containers of yard waste should weigh 50 pounds or less
- Yard Waste outside of a container should be no more than six feet in length and/or no more than six inches in diameter

Bulk Waste

Bulk Waste collection is intended for those garbage items that are too large to fit inside the garbage roll cart. Bulk items do not require scheduling from the resident. Our haulers will make note of bulk items curbside as they move along their routes; however, if you would like to schedule a bulk waste pick-up you may do so by calling the W&R Customer Care team (863) 284-4319 or by emailing polkwastewise@polk-county.net. (<mailto:polkwastewise@polk-county.net>)

Service Frequency: As Needed

- Bulk Waste will be collected within three business days of being observed
- Two bulk items will be collected per service

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Polk County Board of County Commissioners

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